THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ THIS DOCUMENT CAREFULLY AND KEEP IT WITH YOUR POLICY.

TEXAS AMENDATORY ENDORSEMENT

This endorsement, which is attached to and made a part of the policy, modifies insurance provided under the following:

Trupanion Pet Health Insurance Policy

1. Paragraph A. of Section 5. OUR CLAIM PROCESS is deleted in its entirety and replaced with the following:

   HOW TO MAKE A CLAIM IF YOUR PET BECOMES ILL OR HAS AN ACCIDENT:

   To submit a claim for processing you will require a claim form. A claim form is sent with your policy package when you enroll. If you require an additional claim form, you can download one from the member portal on our website at www.trupanion.com, or you may contact our call center at 1-855-266-2151 and we will mail, e-mail, or fax one to you.

   A fully completed claim form must be submitted within 90 days of the treatment date. No later than 15 business days after you have submitted the completed claim form, we will:
   i. acknowledge receipt of the claim;
   ii. begin an investigation of the claim; and
   iii. request all items, statements and forms that we reasonably require.

   Actual receipts setting out the itemized costs involved must be included. The pet owner must fill in Part 1 of the claim form and ask the attending veterinarian to fill in Part 2, the veterinarian’s section. We will pay for the veterinarian to complete this form if the claim is approved.

   We will notify you in writing of our acceptance or rejection of your claim, including the reasons for rejection, if applicable, within 15 days of receipt of all items and claim forms we require from you under the policy. If we need
additional time to determine whether or not we accept or reject your claim, we will notify you of this and will accept or reject your claim no later than 45 days after such notice is sent to you.

2. The following is added to paragraph A. **CANCELLATION** of section 3. **GENERAL CONDITIONS OF COVERAGE:**

   Your policy will not be cancelled or non-renewed solely because you are an elected official.

3. Paragraph C., of section 3. **OUR CLAIM PROCESS** is deleted in its entirety and replaced with the following:

   C. If we have sent you written notification that we will pay a claim or part of a claim, we will pay the claim no later than the fifth (5th) business day after the date notice is mailed.

   All other terms and conditions of the policy remain the same.